




Bertelsmann Stiftung (ed.)
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SPOTLIGHT Healthcare: Evaluation of dentists

High level of overall satisfaction - but room for improvement in matters of cost transparency and communication

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In the second issue of SPOTLIGHT Healthcare we show which aspects patients approve of when they visit their dentist and where they see room for improvement. The statements are based on 10.000 online-evaluations, which were answered on the Internet portal Weisse Liste.

Project

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